

EDUCATIONAL TRIP POLICY

Educational tours and product familiarisation trips allow Tour Operators and Travel Agents the opportunity to learn about and experience the holiday packages and destinations featured and sold to the public by Air Mauritius trade partners.

Air Mauritius helps to facilitate educational tours and product familiarisation trips through providing complimentary air travel to destinations across its network. Air travel is often supported by products provided by other operators including transfers to and from the airport, accommodation and other surface arrangements.

Air Mauritius support places for travel industry professionals on educational tours and familiarisation trips provided both of the following opportunities to Air Mauritius prevail by their participation:

- Promotion of Air Mauritius products and services – the customer proposition
- Promotion of destinations served by Air Mauritius and its airline partners – the route network

Participants on educational tours and product familiarisation trips must meet all the following criteria: -

- Make their own way to and from Perth Airport (*unless arrangements have been agreed by Air Mauritius for the provision domestic flights*).
- Willingly take part in PR activities which may include providing written narrative about their trip, participating in photo opportunities, or as reasonably requested by Air Mauritius; the contents of which along with your name and the name of your travel agency may be published in the public domain.
- Be employed in the capacity of a travel consultant who actively participates in the sale of holidays and international travel to any of Air Mauritius destinations or undertake the role of a marketing or product development executive; for a tour operator or travel agency.
- Have been employed by their employer for a minimum period of 12 months and work no less than 75% of full-time hours.
- Intend to remain in the employment of their employer for a minimum of 12 months following the educational tour or familiarisation trip.
- Agree to carry comprehensive travel insurance for the duration of the trip and take responsibility for ensuring that their personal travel documents are in order including but not limited to passport validity and visa requirements for the countries visited.
- Accompany all other educational trip participants on planned excursions for the entire itinerary.
- The participant should not have undertaken more than one Air Mauritius educational trip within the past 36 months.

Air Mauritius trust that industry partners understand that discounted travel and participation in educational tours and familiarisation trips is a privileged learning opportunity. Participants are respectfully reminded that our commercial customers must always take priority and therefore agree to maintain the following participation standards: -

- In the unlikely event of denied boarding that you accept our direction quietly and quickly.
- Maintain a high dress standard. Tracksuits, shorts, singlets, tracksuits, t-shirts without collars, bare midribs, jeans with cut-off and frayed hems or tears etc, sweatshirts, rubber thongs or bare feet are not considered acceptable clothing when traveling as an invited guest of Air Mauritius.