

# Policies by departure dates

# November 2021 - December 2022 departure

# WINTER 2022 - EARLY BIRD OFFER 1 - UP TO 20% OFF

The Winter 2022 Early Bird Offer 1 (up to 20% off Club Med Resorts) promotion is on sale from 4 November 2020 until 31 May 2021 for departures from 1 November 2021 until 10 June 2022 for a minimum 7 nights consecutive stay at a resort. Discount up to 20% off is on the base price and may vary depending on the resort and date of travel and blackout dates do apply. Offer is valid for new bookings by Australian residents only, is subject to availability and may change without notice.

Prices in AUD. Winter ski adult prices are based on 7 nights twin share in a Superior room nonconnecting (unless further specified), and on the following arrival at – Club Med Beidahu, Club Med Yabuli, Club Med Tomamu Hokkaido, Club Med Sahoro Hokkaido on 5 March 2022. Prices in AUD. Winter sun resort adult prices are based on 7 nights twin share in a Superior room nonconnecting (unless further specified), and on the following arrival dates at Club Med Bali, Club Med Kani (superior beachfront room ), Club Med Finolhu Villas (in a beach sunrise villa, 12yo+ only) on 8 November 2021 and Club Med Bintan Island (including ferry transfers to and from Singapore), Club Med Kabira Beach, Club Med Sanya, Club Med Guilin, Club Med Phuket on 5 March 2022 and Club Med Cherating Beach on 27 March 2022.

Prices advertised are based on Adults (18+), Teens (12-17) and Children (4-11). Child and teen pricing is based on a child or teen sharing a room with parents. Children under 4 years old stay free. Childcare under 4, spa packages, some sports lessons and excursions are not included in the listed price but are available at additional cost. Local transfers not included in price but are available for pre-booking. Ferry transfers included in price for Bintan Island and green tax included for Club Med Kani & Finolhu Villas. Offer limited to quotas, not valid for group travel or in conjunction with any other offer. Offer subject to very limited quota, so cannot be guaranteed.

#### **BEST OFFER GUARANTEED**

Best offer guaranteed: Club Med will reimburse the difference in form of a credit note if you find a better price than the early bird offer. Applicable on the land component (resort stay) of the package as Club Med does not control airfares prices.

#### **CREDIT HOLDERS OFFER – Price Match Guarantee**

Club Med will price match your existing booking (excluding flights). The offer is valid until 28 February 2021 for travel dates between 1 November 2021 and 30 April 2022. The offer is applicable to guests who postponed their travel from 1 March 2020 and are holding their payment as a future travel credit – or to guests who hold a booking for travel before April 2021 and will need to postpone their departure due to the Outbound Travel Ban imposed by the Australian Federal Government. The new booking must be identical to the previous booking: same holiday type (land only or package with flights), same resort, same number of rooms, same room types, same length of stay, same number of guests in each age range, same date of departure with a flexibility of 7 days maximum versus the original travel dates as long as the bookings remains in the same seasonality (low season, school holidays). If your original travel dates fall between 22 January 2021 – 12 February 2021, your 2022 holiday will be affected by a seasonality change due to Chinese New Year; however, a suitable alternative will be provided at the same price. Any additional costs, such as changing season from low to peak, kids price change due to being in the different age groups, etc., are at the guests own expense. If you have also booked your air travel with Club Med, we will follow the policy of your chosen airline.

# SUMMER 2022 - EARLY BIRD OFFER - UP TO 20% OFF

The Summer 2022 Early Bird Offer 2 (up to 20% off Club Med Resorts) promotion is on sale from 19th May 2021 until quota is filled, for a minimum 7 nights consecutive stay, subject to availability, for departures from 1 May 2022 until 16 December 2022 (last night stay in the resort). Resort start and end departure dates are subject to early or late closuring due to seasonality. Please enquire with our call centre for exact dates per resorts. Discount up to 30% off is on the base price and may vary depending on the resort and date of travel and blackout dates do apply. Offer is valid for new bookings by Australian residents only, is subject to availability and may change without notice.

Prices in AUD. Adult prices are based on 7 nights twin share in a Superior room non-connecting (unless further specified), and on the following arrival dates –

Club Med Bali, Club Med Phuket, Club Med Cherating Beach on 1 September 2022; Club Med Bintan Island (including ferry transfers to and from Singapore) on 16 May 2022; Club Med Finolhu Villas (in a beach sunrise villa, 12yo+ only) on 16 May 2022; Club Med Kani on 1 September 2022; Club Med Kabira Beach on 25 September 2022; Club Med Guilin and Club Med Sanya on 1 September 2022; Club Med Tomamu Hokkaido on 04 June 2022.

Club Med La Plantation d'Albion, Club Med La Pointe aux Cannoniers, Club Med Albion Villas on 3 September 2022; Club Med Seychelles, Club Med Gregolimano on 5 May 2022; Club Med Cefalu, Club Med Cancun on 17 September 2022; Club Med Alpe d'Huez, Club Med Arcs Panorama on 18 June 2022; Club Med Da Balaia on 18 September 2022; Club Med Grand Massif Samoens Morillon, Club Med Grand Massif Samoens Morillon Chalets on 25 June 2022; Club Med La Palmyre Atlantique, Club Med Marrakech La Palmeraie, Club Med Opio en Provence, Club Med Palmiye Hotel, Club Med Palmiye Bungalow, Club Med Buccaneers Creek, Club Med Ixtapa, Club Med Miches Playa Esmeralda, Club Med Punta Cana, Club Med Cherlevoix Quebec, Club Med Sandpiper Bay, Club Med Turkoise on 2 October 2022; Club Med Bodrum on 22 May 22; Club Med Djerba La Douce on 8 May 2022; Club Med Kamarina on 28 May 2022; Club Med Kemer on 27 August 2022; Club Med Yasmina on 28 May 2022; Club Med Vitel Hemitage on 22 May 2022; Club Med Serre Chevalier on 27 August 2022; Club Med Valmorel Resort and Chalet Apartments on 26 June 2022; Club Med La Rosier on 25 June 2022; and Club Med Magna Mabella 17 September 2022.

Prices advertised are based on Adults (18+), Teens (12-17) and Children (4-11). Child and teen pricing is based on a child or teen sharing a room with parents. Children under 4 years old stay free. Childcare under 4, spa packages, some sports lessons and excursions are not included in the listed price but are available at additional cost. Local transfers not included in price but available for pre-booking. Ferry transfers included for Bintan Island. Offer limited to quotas, not valid for group travel or in conjunction with any other offer. Offer subject to very limited quota, so cannot be guaranteed.

#### **BEST OFFER GUARANTEED**

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# PRICE MATCH OFFER

\*We will price match your existing Club Med holiday booking. The offer applies to rebook your 2020/2021 holiday to 2022 departure between the months of May to October only. The applicable resorts are Club Med Bali, Club Med Phuket, Club Med Beidahu, Club Med Cherating Beach, Club Med Bintan Island, Club Med Finolhu Villas, Club Med Kani, Club Med Kabira Beach, Club Med Guilin, Club Med Sanya, Club Med Tomamu Hokkaido,

Club Med La Plantation d'Albion, Club Med La Pointe aux Cannoniers, Club Med Albion Villas, Club Med Seychelles, Club Med Gregolimano, Club Med Cefalu, Club Med Cancún, Club Med Alpe d'Huez, Club Med Arcs Panorama, Club Med Da Balaia, Club Med Grand Massif Samoens Morillon, Club Med Grand Massif Samoens Morillon Chalets, Club Med La Palmyre Atlantique, Club Med Marrakech La Palmeraie, Club Med Opio en Provence, Club Med Palmiye Hotel, Club Med Palmiye Bungalow, Club Med Buccaneers Creek, Club Med Ixtapa, Club Med Miches Playa Esmeralda, Club Med Punta Cana, Club Med Cherlevoix Quebec, Club Med Sandpiper Bay and Club Med Turkoise. We currently offer departure dates up until 31st October 2022. If your booking is for other resorts or travel dates outside of this time, we will be in touch to advise your options. The new booking must be like-for-like as the previous booking (land or package with flights) as well as the same dates, destination, room type, length of stay, number of guests and seasonality. If your original travel dates are impacted by local or international seasonality changes, such as changes to Public Holidays, Chinese Golden Week, School Holidays or other such seasonal dates, a suitable alternative will be provided, likely (flexibility of 7 days before or after original check in date) which do not fall within blackout periods. Our price match promise for credit holders expires on 31 August 2021 (or until sold out) after which time, prices may increase. Any additional costs, such as kids price change due to being in a different age group, etc, are at guests own expense. If you have also booked your air travel with Club Med, we will follow the policy of your chosen airline.

# November 2022 - April 2023 Departures

# WINTER 2023 - EARLY BIRD OFFER 1 - UP TO 30% OFF

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Prices in AUD. Winter ski adult prices are based on 7 nights twin share in a Superior room nonconnecting (unless further specified), and on the following arrival at –Club Med Tomamu Hokkaido, Club Med Sahoro Hokkaido on 18 March 2023, Club Med Charlevoix Quebec on 11 March 2023; Club Med Beidahu, Club Med Yabuli on 4 March 2023.

Prices in AUD. Winter sun resort adult prices are based on 7 nights twin share in a Superior room nonconnecting (unless further specified), and on the following arrival dates at Club Med Bali, Club Med Phuket, Club Med Cherating, Club Med Bintan on 4 March 2023; Club Med Kani, Club Med Finolhu on 7 November 2022; Club Med Kabira, Club Med Guilin, Club Med Sanya on 4 March 2023.

Prices advertised are based on Adults (18+), Teens (12-17) and Children (4-11). Child and teen pricing is based on a child or teen sharing a room with parents. Children under 4 years old stay free. Childcare under 4, spa packages, some sports lessons and excursions are not included in the listed price but are available at additional cost. Local transfers not included in price but are available for pre-booking. Ferry transfers included in price for Bintan Island and green tax included for Club Med Kani & Finolhu Villas. Offer limited to quotas, not valid for group travel or in conjunction with any other offer. Offer subject to very limited quota, so cannot be guaranteed.

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We will price match your existing Club Med holiday (excluding flights). The new booking must be likefor-like as the previous booking in terms of the travel date, destination, room type, length of stay, number of guests and seasonality. If your original travel dates fall between 22 January 2021 – 12 February 2022, your 2022 holiday will be affected by a seasonality change due to Chinese New Year; however, a suitable alternative will be provided. Our price match promise for credit holders expires on 28th February 2021 (or until sold out) after which time, prices may increase. Any additional costs, such as kids price change due to being in a different age group, etc, are at guests own expense. If you have also booked your air travel with Club Med, we will follow the policy of your chosen airline.