

## Book with Confidence

### Safe travel

The outbreak of coronavirus has dramatically changed our daily life. This situation is unprecedented for all of us, but together we will get through it. At Amazing Morocco, our client's safety, as always, is our top priority our health and safety policies follow recommendations from the World Health Organization and the World Travel & Tourism Council's (WTTC) Safe Travel protocols for tour operators. Before creating your dream trip, we make sure all services included are available during travel dates and we keep updating you with any news from local authorities. All of our staff underwent and completed H&S training. All of our suppliers must complete a H&S audit and be assessed before becoming partners with Amazing Morocco.

Amazing Morocco DMC is actively monitoring the impact of COVID-19. As the situation continues to evolve, Amazing Morocco DMC remains committed to working with the industry to support the delivery of information from trusted sources, as well as updates on how Amazing Morocco DMC is managing the situation. At all times, Amazing Morocco DMC consider travelers and staff health to be the most important factor in all decision making.

*For the latest Information and Live Updates*

[World Health Organization – Morocco situation](#)

[Moroccan ministry of tourism updates](#)

### Flexible bookings

During these trying times, we understand that flexible travel options are important for our guests therefore we managed to make our booking policies more flexible. In case of a change in your travel plans:

- Deposits can be transferred to a different date up to 15 days prior to the arrival date and guests who cancel without rebooking will receive a credit toward future travel valid through December 31 2022
- Deposits are refundable up to 30 days prior to the arrival date
- Guests may cancel their booking free of charge 15 days prior to the travel date in the event of a COVID-19-related reason at home or in their travel destination.
- There are no extra charges or fees when changing travel dates

[Amazing Morocco FAQs](#)



### [How is Amazing Morocco DMC managing the situation?](#)

Amazing Morocco DMC has an experienced operations team who are monitoring the situation closely. Amazing Morocco DMC is following advice from the World Health Organization (WHO), as well as Moroccan official government travel advisories.

The safety and wellbeing of our customers, leaders, crew, staff and suppliers is our priority. Amazing Morocco DMC is currently working with all partners, including those that have suspended, curtailed or affected trips. If you are yet to hear from us, please do not hesitate to contact our team.

### [UpToDate, how many people have had their vaccine in Morocco?](#)

As of September 28<sup>th</sup> 2021, more than 51% of the population has been vaccinated (both doses)

### [What are some recommendations for travelers?](#)

Seek medical advice before travelling if you are feeling unwell.

Read the foreign travel advice for your destination before travelling.

Read the advice about coronavirus provided by WHO or other local government sources.

Check with your airline and travel insurance provider regarding any potential changes in services.

### [Who has access to Morocco?](#)

Travelers have access to Moroccan territory, under certain conditions, if they have a vaccination pass or a negative PCR test at least 48 or 72 hours before the date of entry into Morocco. To implement this procedure, a classification of countries into two lists (A and B) has been adopted following the recommendations of the Ministry of Health.

### [What are the steps to follow for travelers from A-list countries?](#)

The classification of countries into two lists was made following studies established by the scientific committee of the Ministry of Health to evaluate the epidemiological situation of each country. The A list includes all countries that can access Morocco and to which it is possible to travel.

Travelers from list A countries present a vaccination pass or certificate of vaccination to enter Morocco. The vaccines authorized in Morocco are: AstraZeneca, Sinopharm, Sputnik, Pfizer/BioNTech, Janssen, Covishield, Moderna, Sinovac. It should also be pointed out that the Moroccan vaccination pass is accepted in the European Union.

For people who could not be vaccinated or fully vaccinated, they must have a negative PCR test on boarding not older than 72 hours. Both types of travelers must complete and sign the health form.

Children under 11 years of age are exempt from PCR screening.

### [What are the steps to be taken by travelers from B-list countries?](#)

List B countries are not included in the first list and are not affected by the relief measures available to List A countries. As the gradual opening of the borders is an evolving process, an update of these two lists is planned every two weeks.



Tourists coming from list B countries are classified in two categories. Vaccinated travelers or holders of a certificate attesting that the person is vaccinated with one of the vaccines accepted in Morocco are exempted from quarantine and must present only a negative PCR test dated less than 48 hours and a health form completed and signed before boarding.

Unvaccinated or incompletely vaccinated persons must observe a 10-day controlled quarantine by presenting a negative PCR test less than 48 hours old, a completed and signed health form, a completed and signed declaration of honor for a 10-day confinement and a voucher confirming this confinement in one of the hotels previously designated by the Moroccan authorities. A PCR test is mandatory on the 9th day.

### [Things To Know: Once you are in Morocco](#)

#### **Mask Usage**

Masks are required in public spaces, regardless of vaccination status. Those unvaccinated or between the ages of 2 and 11 must also wear masks in public areas when unable to social distance. Masks are required on all public transportation, Malls & shopping centers as well as hotels.

#### **Restaurants/Dining**

UpToDate, most businesses are required to reduce capacity to 50% and there is a curfew at 9pm Masks are required in all indoor spaces, regardless of vaccination status.

### [Our partners: Hotel, restaurants and transportation covid protocol](#)

- Increased cleaning and disinfection frequency of all hotel, restaurant & vehicle areas
- Paying special attention to high-touch items
- Stations installed with alcohol-based hand sanitizer and gloves at the front entrance and hotel public areas
- All room keys disinfected and presented safely upon check-in
- Express check-out process available for guests to minimize contact
- Cash-free methods of payments available and encouraged
- Door hangers displayed with cleaning and disinfection procedures in each room
- Comprehensive hygiene and preventions training programs for team members
- Team members provided with Personal Protective Equipment such as masks and gloves

### [Get in touch](#)

At this challenging time, Amazing Morocco DMC stands ready to work with you. We would like to thank our partners for their open communication and support during this time and encourage everyone to be kind to one another while we navigate this global crisis, together.

For any further questions or queries, please do not hesitate to contact our team.



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